

Safeguarding & Child Welfare – Parent Information

Our Commitment

Twist & Splits is committed to providing a safe environment for children and young people. Safeguarding is everyone's responsibility and concerns are taken seriously.

What Parents Can Expect

Staff and volunteers are expected to maintain appropriate professional boundaries, follow club safeguarding procedures and report concerns through the correct route. Recruitment, supervision and training arrangements are used to support safe practice.

If You Have a Concern

You can raise a safeguarding or welfare concern with the club's Welfare Officer or management team. Please provide factual information and avoid investigating the matter yourself. If a child is in immediate danger, contact the emergency services or relevant statutory authority without waiting for the club.

Confidentiality

Safeguarding information is handled sensitively. It cannot always be kept confidential because information may need to be shared with appropriate people or agencies to protect a child.

Photography & Online Safety

We use photographs and video only where appropriate permissions and safeguarding arrangements are in place. Families should not photograph or publish images of other children without permission.

Young Coaches & Leaders

Young people may take part in our leadership pathway or assist within sessions as part of their development. They are supervised and are not treated as the responsible adult for a group.